

BEACH WAVE VOLLEYBALL CLUB CONFLICT RESOLUTION PROCESS

Goal

Provide a positive experience for all members of Beach Wave Volleyball.

Concerns

The BWVC Board realizes that issues may arise within the organization that require attention. The nature of competitive team sports may create situations where players or parents/guardians may not agree.

Solution

BWVC has designed a Conflict Resolution Policy to provide a process by which an individual can present issues for review and resolution. Complaints should be based on the conduct of members of Beach Wave Volleyball Club during club related activities.

Any dispute should be presented on an individual basis; group grievances will not be accepted. It is the intent of the BWVC Board to keep these matters confidential, involving only those directly involved with the grievance.

BWVC encourages the athlete to take responsibility for their participation in the program. We expect the player to talk to the coach first when she doesn't understand the coaches' expectations for her role within the team.

When a parent feels the need to communicate or ask for clarification regarding their athlete, a time should be set up with the coach. The athlete should be present at this meeting as well.

What to do if you have a conflict

1. The player should speak or meet with the coach to discuss the matter. If the matter remains unresolved then,
2. The player, along with a parent, should speak to or meet with the coach. If the matter remains unresolved then,
3. The parent should complete the resolution form and email/mail the form to the club Director. The executive committee will address the conflict within 3 business days of receipt and contact the parent with the outcome.

Discussions/Meetings should be considered confidential, and not held in front of other parents, players, or coaches.

Other Policies Regarding disputes/conflicts

BWVC will not tolerate any hostile confrontations between any of its members. This includes players, parents, coaches, or board members. Violation of this policy could result in suspension from practices and/or matches. Recurring violations may result in the athlete being dropped from Beach Wave without a refund.

Please refrain from negative comments around your daughter and the other athletes. If you, as a parent, are unhappy about something, you should follow the above procedure to resolve the matter.

Please remember that the BWVC Board is made up of the owner and coaches, the decisions will be made based on what the BWVC Board believes is in the best interest of the players in our program. All decisions of the BWVC Board will be final.

Parent/ Guardian Signature: _____ Date: _____

Athlete Signature: _____

Athlete's Last Name: